

EQUALITY ESSENTIALS: Full Day

Tackling workplace bullying and harassment

Objectives

- To share research findings and the organisational costs of the impact
- To identify bad behaviours
- To discuss how to create the right organisation culture
- To discuss how to turn values into behaviours
- To identify how to deal with day to day conflict
- To discuss the difference between Management and bullying
- To discuss informal and formal approaches to dealing with complaints

Methodology

This is a full day interactive session which uses small group work, discussion, case studies, quiz and exercises.

Target audience

Managers, team leaders, supervisors or HR practitioners who need a thorough understanding of how to tackle workplace bullying and harassment.

Contact

For more information and prices please contact Equality North East Training and Consultancy Services on 0191 426 4399 or email info@equality-ne.co.uk

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